

Friday, April 24, 2020

Dear Residents,

Happy Friday! We feel that it is important and opportune moment to share with you an update as to the present moment in the lives of the residents of Presentation Manor. This update and future updates will be delivered to each resident, shared with contact family members.

First and foremost, thank you for your ongoing encouragement and suggestions during these challenging times. As you know, and hopefully have experienced, we, your staff and management team, are attempting to do our utmost to continue to keep all the members of the Presentation Manor community safe and healthy.

Presentation Manor remains COVID-19 free! We have been very blessed considering news of what is happening at other residences for seniors.

We are continuing to perfect our tray service to your suite. On that note, please leave all dirty dishes outside your suite and a staff member will pick them up. If you require assistance, remove the dirty dishes from your suite, please inform housekeeping or a staff member and we will attend to it.

Thank you very much to our Mask Sewing Team! We have received a very generous donation of material from Heda Kafka Ste: 314 and Edith De Pede (niece of Mary Smith). Sandy Nesbitt, one of our nearby neighbours, has reached out to us to say that she will be sewing masks for us at her home.

Our Presentation Manor doctors will be continuing to see our residents virtually except for Dr. Louis who will continue to see his residents in-person. Dr. Louis has told us that Presentation Manor is the only residence he will visit due to all of the precautions we have taken.

The Comment and Suggestions Box has been moved to the front main entrance, beside the table where the temperature is taken of staff and residents. We invite residents to leave comments and/or suggestions to how we can continue to offer comprehensive and compassionate care for the well-being of all.



Since the first announcement of our virtual family gatherings, we have been able to connect residents with family members across the globe. Sit down with a glass of wine and share a few laughs over everyone's new quarantine hairstyle! To book a time and day, please contact Bremen at [bbalasubramaniam@presentationmanor.com](mailto:bbalasubramaniam@presentationmanor.com) or at (647) 350-3755 ext. 5606.

The weather is slowly but surely getting better, and we are all itching to get out and enjoy the fresh air. Presentation Manor encourages its residents to go on daily walks but to not leave the premise. We are also aware of residents who need to start their car once in a while to prevent any stalling. We suggest turning on your vehicle once a week and let it idle for a few minutes in the garage to avoid this problem.

Wednesday, April 22 was the first time we introduced our Mobile Pub Cart. Gord, Bremen, Olga, Cassandra and our resident Chuck visited each resident at the door of their suite. We were able to quench the thirst of everyone with a delightful choice of sodas, rye and wine. Our Mobile Pub Cart will circulate once a week to continue to bring joy and light to our community.



As you may know, the Tuck Shop operated by the resident volunteers, has been open for the past 2 months. It is located on P1 near the Hair Salon. Snacks, hygiene products and much more are sold. Special requests can be placed through Bremen.

## Questions and Suggestions

**Q:** How will the COVID-19 updates be delivered?

**A:** Each resident will receive a printed copy delivered to their suite and an email copy will be delivered to family members.

**Q:** Grave-like memorial in the east side of the back of the property is not an actual grave was set up to honour the memory of one of the deceased residents. Can we put a flat plaque as a memorial and not as a grave-site?

**A:** This memorial will be moved and relocated to another space in the garden area, the rock will be laid flat.

**Q:** How are choices for meals being passed on from resident to the kitchen?

**A:** We are constantly improving our tray service. This includes optimizing service time by gathering and organizing information on meals. We appreciate suggestions and concerns with regard to tray service.

**S:** Chamomile tea would be welcomed!

**A:** We will provide chamomile tea if available and continue to improve our services during these trying times.

On Thursday, April 23<sup>rd</sup> and Friday, April 24<sup>th</sup>, The Great Burger Kitchen graciously donated hamburgers, fries and drinks for lunch to show their appreciation to the hard-work of our staff to ensure the safety and health of our residents. We appreciate the support and generosity of the Great Burger Kitchen. Thank you.

This week is National Volunteer Week! Presentation Manor would not be what it is without its compassionated and energetic group of volunteers. This includes those residing at Presentation Manor as well as those living outside the community. We may inadvertently not mention the name(s) of some volunteers who generously gave their time and talents. If so, please accept our apology. Each and every gift offered is appreciated and gratefully received! We would like to express gratitude to the following people for their amazing efforts and service:

Atunnan Aiyadurai

Henny Bernard

Jack Billinger

Sr. Frances Brady, OLM

Marie Cerny

Jason Colaco

Priscilla Coutinho

Sr. Mary Deighan, OLM

Sr. Julianna Dusel, IBVM

Joan Fawcett

Sr. Anne Fallon, CND

Dennis and Valerie Fiedler

Sr. Christine Gebel, OLM

Sr. Marilyn Gillespie, SOS

Doreen Haveman

Mary Howley

Sr. Yvonne Hutchinson, CND

Fr. Brian Inglis, CSB

Sr. Norma Johnson, RGS

Heda Kafka

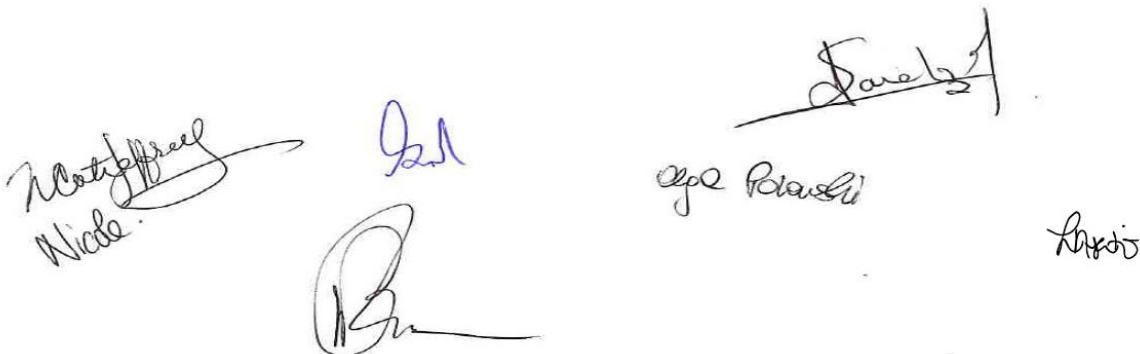
Linda Kafka

Louis Laflamme  
Sr. Christine Leyser, IBVM  
Fr. Peter Mckenna, SCJ  
Claire McSorley  
Sandy Nesbitt  
Gary Ryan  
Sr. Norma Samar, OLM  
Sr. Joan Schafhauser, SOS  
Chuck Stewart  
Janina Tarnowski  
Sr. Myra Trainor, OLM  
Sr. Rosemary Williamson, OLM

We invite you to join us at 12 noon each day and to pray for all the residents of Presentation Manor, for all of our loved ones, for frontline workers and for the needs of all those who are ill by praying the Our Father.

We thank all of our residents and their family members who have given support to the staff at Presentation Manor. Together with you, we are and we will continue to strive to provide comprehensive and compassionate care for the well-being of all residents.

### Your Management Team



The image shows five handwritten signatures in various colors (black, blue, and purple) arranged horizontally. From left to right: a black signature that appears to be 'Nicole', a blue signature that appears to be 'Jan', a purple signature that appears to be 'Sandy', a black signature that appears to be 'Gary', and a black signature that appears to be 'Chuck'.