

Friday, May 29, 2020

Dear Residents,

I am happy to report all of our residents at Presentation Manor remain COVID-19 free!

We retested all of our management, staff and support staff on Wednesday, May 20th.

All of the staff, support staff and management received negative results with the exception of a PSW (Personal Support Worker) who was asymptomatic.

The employee is currently quarantined at home without any symptoms of COVID-19. Our PSW staff that tested positive have all worked on Assisted Living Floors 1 and 2.

We have retested any resident that may have come in contact with the affected staff. All of these residents have tested negative. We will be retesting 2nd Floor Assisted Living residents today as a precaution.

Through contact tracing, we have informed all responsible parties involved if any residents were in contact with the affected staff. If you have not received a phone call this means you did not come into contact with the PSW.

This Monday June 1st we will have an IPAC (Infection **P**revention and **C**ontrol) Team assisting us from Michael Garron Hospital. The team will be conducting an audit of our sanitizing, PPE disposal, disinfection procedures etc. for both Independent Living and Assisted Living.

Once this audit is complete we will contact Toronto Public Health and confirm it is safe to reopen our Independent Living Floors. We will keep 1st and 2nd Assisted Living floors quarantined, and as a precaution 3rd floor Assisted Living and 4th

Floor Memory Care in quarantine until Toronto Public Health has confirmed it is safe to reopen these floors.

Next week on June 5th we will be retesting all of our residents for COVID-19. I will send out a communication to all residents as to how this will work closer to the date.

We will focus on completing morning temperature checks for residents from 9:30 am – 11 am and the afternoon temperature checks 3:00 pm - 4:30 pm.

We will be delivering all resident mail to your suite. Please check your ledge outside your door for any parcels, communication memos or mail. If medication arrives for a resident, we will contact you for a signature and deliver to your suite.

I realize that it is a lot to ask that you stay in your suite, but I really do need your help to keep everyone safe.

If quarantine measures continue next week, we will implement enrichment programs to provide meaningful activities such as,

- Daily exercises
- Trivia hour
- Continuing the pub cart/ ice cream cart
- Daily email blasts
- Spiritual support
- Virtual presentations by Rexall and Circles Enrichment
- Resident Art Gallery
- Friendly Virtual Visits and Calls

Please feel free to contact me if you have any questions. Please dial 5602 on your phone and you will be connected to my office or email me at gperrault@presentationmanor.com

Thank you once again for your support and kind comments to our staff.

Gord Perrault
Executive Director
Presentation Manor for Senior Living