



Friday, September 25, 2020

Dear Residents and Family Members,

In light of the recent news reports of increased daily confirmed COVID-19 cases, I am writing to provide an update on COVID-19 preparedness at Presentation Manor.

Presentation Manor is 100% COVID-19 free. We have continued to test all staff, support staff and residents who go out into the community every 2 weeks. We will continue testing for the foreseeable future as well as screening everyone coming into Presentation Manor from outside.

We proactively asked the IPAC (Infection Prevention and Control) team from Michael Garron Hospital to conduct an audit of all our disinfection protocols and procedures in all departments and areas within Presentation Manor. I am pleased to report our audit was a success and we continue to have excellent protocols and procedures in place.

We have continued to disinfect all our “high touch” areas (e.g., elevator buttons) every 35 minutes, and have assigned 2 staff members whose only responsibility during their shift is to disinfect surfaces.

All staff attended a COVID-19 preparedness meeting facilitated by Nicole Cote (Director of Care) and me. The staff were retrained on the proper use of PPE (Personal Protective Equipment) and on how to properly conduct surveillance for anyone who appears unwell.

In addition, we have asked our staff to stay home if they are unwell and experiencing any symptoms consistent with COVID-19.



Presentation Manor has been purchasing masks, gloves etc. throughout the summer. I am happy to report that we are very well stocked with PPE.

If any resident is feeling unwell, we ask you remain in your suite and notify a nurse. The nurse will conduct a COVID test in your suite as soon as possible.

All of our staff and residents are working very hard to keep Presentation Manor safe. It will take only 1 positive result to put the entire building into quarantine and potentially endanger everyone inside.

Families and friends are requested to refrain from visiting residents at their balcony, and to ensure that they have a current negative COVID-19 test result when booking a visit on the Presentation Manor booking site.

In closing, I feel our staff are very well trained and prepared in dealing with a 2nd wave of COVID-19. Thanks to everyone for your continued support and please see me or call me if you have any questions.

Sincerely,

Gord Perrault, Executive Director
Presentation Manor for Seniors