

Thursday, June 17, 2021

Dear Residents and Family Members,

I hope everyone is well and enjoying this nice weather. I am writing to you to provide a clear communication about resident visits.

Below is the “cut and paste” from the Retirement Home Regulatory Authority (RHRA) outlining the directive for general visitation.

“General Visitors may visit a resident outdoors in a designated area. The number of individuals in a group must not exceed provincial limits for outdoor gatherings and consider the size of the designated space to allow for physical distancing between individuals from separate households.

General Visitors may visit a resident indoors in a designated area. Groups may include up to 5 individuals at any one time (including the resident(s)) as long as the designated space allows for physical distancing between individuals from separate households. Group limits for indoor visits in a designated area do not include children 2 years or under.

General Visitors may visit a resident in their suite only if the home does not have the space to accommodate a designated indoor/outdoor visiting area, if the resident is unable to have the visit in a designated area (e.g., due to mobility issues), or to support other accommodations as requested by the resident or their substitute decision maker. Visits in suites must be limited to no more than 5 individuals (including the resident(s)) if the room allows for physical distancing among individuals from different households in the suite. Group limits do not include children 2 years or under, and only one resident per suite may have General Visitors at any one time.



General Visitors must pass screening requirements and be reminded to follow applicable public health measures while visiting the home.

General Visitors may not visit a resident who is self-isolation and on Droplet and Contact Precautions, in a home in outbreak, or as directed by the local PHU.

For all visits with General Visitors, the following measures must be in place:

- **Visitors must wear masks for the duration of the visit, unless exempt under Directive #3 masking requirements (masking for residents is required if tolerated). For indoor and in-suite visits, masks must be medical masks (surgical/procedural).**
- **Visitors and residents must maintain physical distancing (2 meters' separation) for the duration of the visit. This is with the exception of brief physical contact when hugging.**
- **Visits should be booked in advance.**

General Visitors are not permitted to attend indoor or outdoor social gatherings and organized events.

All visitors must be actively screened on entry, according to the requirements outlined under Directive #3.

General Visitors are not permitted access if they do not pass screening; however, homes should have a protocol in place that assesses entry on a case-by-case basis, which includes the assurance that resident care can be maintained if entry is refused.”

Presentation Manor is providing designated meeting space for unvaccinated visitors, if the visitor is fully vaccinated they may visit the resident in their suite.

During the visit, the visitor and resident **must** wear masks.



Please use the online reservation system to book your visit on our website under the COVID-19 tab. All visits in the designated spaces in Presentation Manor are 45 minutes in length. This will give our staff enough time to sanitize after each visit.

You can also visit *outside* without a reservation.

Thank you for your continued support, as the numbers continue to trend downwards we will be revisiting COVID-19 restrictions.

Sincerely

Gord

Gord Perrault
Executive Director
Presentation Manor for Seniors